



A unique workshop intended for dedicated groups, starting at 10 participants



**Building Blocks**  
LEARNING NETWORK

# MASTER CLASS in leadership with Pat Masters

## What you can expect from this Master Class

This course is the culmination of over 30 years of experience in the delivery of quality leadership facilitation. This program is designed to build upon your experience as a leader and encourage you to challenge your thoughts and practices and to support you in your journey of discovery and self-improvement. Come prepared to participate in group work and to allow for the thought-provoking experiential learning techniques, that will serve you in all aspects of your work and your personal life. You will have the opportunities to practice new learnings in a safe environment with some of the best learning coming from facilitation and peer feedback. Expect this course to go beyond any leadership course you have taken before. Delivered in a boot-camp style format, you will hit the road running, and as senior leaders, it is designed to engage you fully.

This Master Class in Leadership has come about from the highly successful Leadership and Management Skills Boot Camp training that Pat Masters has delivered to thousands of participants in government and business across Canada for over 10 years. This course simply had to be done. If you have attended one of Pat's leadership courses, this course is a must for you to continue to build upon some of the core principles learned. If you are new to our programs, you will not be disappointed in the takeaways for you, as today and tomorrow's leaders.

## This course addresses the key challenges of leaders today:

- Being clear about expectations, both behavioral and performance, while being 100% honest and respectful
- Engaging your employees on the "why" of what they do is important; and reduce focus on the "what" they do
- Build relationships that are transparent, coaching-centered and impactful
- Grow your own and other's Emotional Intelligence

## Who should attend

If you have taken any leadership courses before, this course is for you. From senior leaders to those starting out in a leadership position, including those who lead projects or initiatives, this course is designed to build on your experience and bring your leadership skills to the next level. For past participants of the Leadership and Management Skills Boot Camp, this course has been built with you in mind to expand your leadership approach and toolkit.

**Duration** 2 Days

**Price** \$1095 plus HST

## Instruction Methodology

Lecturettes, discussion, video, and case study.

## Topics

### Identifying leaders

- Leadership traits
- Underpinnings of traits

### Mobilizing Others

- Telling the 'why'

### Communications as a critical skill

- Being 100% honest and respectful
- Communicating strategically

### The Emotionally Intelligent Leader

- Barriers to E-I
- Links between E-I and performance

### The leader as servant

- Serving others for success

### Being the Strategic Leader

- Key questions for the strategic leader

### Leadership and Change

- Identifying the critical mass
- Finding the 'tipping point'
- Getting others onboard

### Public Service Realities

- Managing change, complexity and stability
- Coping skills for managing a diverse workplace

### Training tailored to your requirements

The Leadership Master class is offered in public sessions, but it also lends itself to in-house deliveries because we can then tailor the course to your specific team requirements. This value-added approach ensures that this workshop yields maximum results for participants and your organization.

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## Pat Masters



Pat Masters is a Senior Consultant to several international consulting organizations. She brings considerable experience (25+ years) in both public and private sector organizations. Her areas of knowledge and skills include management development, project management, strategic and operational planning, leadership, communication skills, problem solving and decision making, human resource management, development of internal consulting skills, organizational behaviour issues, facilitation and organizational development.

Ms. Masters has a strong capability for finding innovative approaches and solutions to meet management needs. Her facilitation and delivery style is dynamic, highly experiential. She takes the mystery out of complicated management, administrative and information systems.

## Contact us to talk about how we can help

Call 613-230-6255 or email to [info@bblockstech.com](mailto:info@bblockstech.com) to set up an appointment and discuss your specific training needs.

Please visit our web site to view a complete list of all the courses we offer.

[www.bblockstech.com](http://www.bblockstech.com)